

Pharmacy video transcript

Pharmacy at ASDA

Katherine, ASDA Pharmacist

My experience of teamwork in ASDA is brilliant. The saying is "one team, one store", and we definitely are. We all chip in and help out when the order comes in. The pharmacist gets on it alongside the colleagues.

We're part of the whole team network. We can increase our own bonus, but the Pharmacy bonus is included in the store bonus, so if we make profit, the store makes profit, which means the colleagues get profit, so we're part of the whole store network. The management team pop in and make sure we're okay. If we can't get upstairs to the huddles another one of the management team comes down and helps us out and passes on any of the store figures and things like that we need to know.

ASDA's part of the Wal-Mart chain which runs the biggest pharmacy operation in the world, so we always know that our pharmacy's the most up-to-date you can get, the kit's the most up-to-date you can get and the drugs are the most up-to-date you can get, the counter stock as well. The back-up from the Wal-Mart side is brilliant. The Home Office Pharmacy team are brilliant. The smallest thing you can ring them with, they're dead supportive. The superintendent - John Evans - is dead approachable.

The ASDA culture is definitely a family culture. Everyone looks out for each other. If you go for lunch there's always someone in the canteen you can sit and have your lunch with. You're never left sat by yourself on the table. There's social nights out in store all the time. I love coming to work. Oh, yeah, I love it.